



New Relic®

Personal Data Request Form

If you would like to exercise your rights as a data subject and make a Personal Data Request in accordance with New Relic's Privacy Policy: <https://newrelic.com/termsandconditions/privacy> or New Relic's Cookie Policy: <https://newrelic.com/termsandconditions/cookie-policy> we require you to complete this form and submit it to PersonalDataRequests@NewRelic.com in order to clarify the request and assist us in fulfilling your request promptly. We will respond to your request in accordance with applicable law. "Data Subject" means an individual who is the subject of the relevant personal data.

We will use the information that you provide below to authenticate the identity of the Data Subject prior to responding to this request. We may also request additional information from you in order to verify your identity and/or to assist us in processing this request. New Relic reserves the right to reject incomplete requests or requests associated with personal data that cannot be reasonably authenticated or verified.

NOTE: If you are a New Relic Customer (data controller), please do not use this form. Please submit a New Relic ticket to Technical Support by using the following link: <https://support.newrelic.com/>

If you would like to exercise your Data Subject rights associated with personal data you may have shared with New Relic, please complete and sign this form and submit it to PersonalDataRequests@NewRelic.com.

Please note that the rights conferred on a Data Subject under applicable law are not absolute and are subject to certain conditions and exceptions.

Date: _____

Requester's Name: _____
(if requester is not the Data Subject in respect of whom the request is being made)

Requester's Email Address (if not Data Subject): _____

NOTE: If you are making this Personal Data Request on someone else's behalf, please include a letter of authority signed by the Data Subject in respect of whom the request is being made.

Data Subject Information:

Name: _____
Email Address: _____
Alias(es) (if any): _____
Address: _____
Telephone Number: _____

Please include all identifiers used by or associated with the Data Subject or relevant dates for processing connected with your request (example: user name, account number, IP address, mobile device ID, etc.):

If you are a client or visitor to one of our customers websites or applications and you believe that we have received your personal data via our customer (the data controller), please inquire with the customer directly. If you wish to make the request directly to New Relic, please provide the name of the New Relic customer who you believe submitted your Personal Data to our services. For example, if you are contacting us because you see a New Relic cookie on a website that is not owned by New Relic, please provide the URL of the website or the name of the website owner. New Relic will refer your request to that customer, and will support them as needed in responding to your request.

Please mark all checkboxes that describe the Data Subject:

Employment Related Requests:

- New Relic current employee;
- New Relic former employee
- New Relic contractor; or
- New Relic applicant

New Relic Services User- are you an individual user of New Relic services?

Please include the name of the New Relic customer (e.g. the name of the company hosting New Relic web services):

Note: In order to respond to this request, we will share all information provided in this form with the New Relic customer you provide.

New Relic Trial Customer (Complimentary Services) - Check this box if you are using a strictly complimentary versions of New Relic's Product(s).

Please include New Relic account number: _____

Prospective customer (previously contacted by sales or marketing or received marketing material).

Please included the name of your company and contact information if applicable:

Please describe marketing material you received:

Request Type:

- Data Erasure
- Updating or Correcting Data
- Restriction of Processing Data
- Data Portability
- Opt out
- Access Request-Please see below for further information on Access Requests

For Access Request Only:

As an EEA data subject you have a right, under the General Data Protection Regulation (**GDPR**), to inquire about our use of your personal data. No fee is payable in the normal course, however, New Relic reserves the right to charge a reasonable fee for requests that are unfounded, excessive or repetitive. Such charge will be based on the administrative charge that is incurred in the processing of this in order to respond to the request.

Please provide specific details (e.g. times/ dates) of the personal data being requested and any additional information that will assist us in locating your personal data.

Declaration Please click below. By clicking below you confirm that you are the data subject named in this Personal Data Request Form.

- I confirm that I am the Data Subject named in the Personal Data Request Form.

Signature

Date