

NEW RELIC COMPUTE

Usage-based pricing unlocks Intelligent Observability for everyone.

Scaling access to observability is hard. Complex pricing models based on user licenses, host fees, and multiple SKUs can lock insights away from the people and systems that need them most. Success depends on providing all stakeholders with access to the timely intelligence required to drive efficiency, agility, engagement, and revenue.

New Relic Compute simplifies this by allowing unlimited users and pricing based on compute capacity consumed. You pay only for the value you receive, instead of paying per host or for individual user licenses. In other words, it's usage-based.

PAY FOR DATA IN AND ACTIONS OUT

Pay per GB of data ingested: Our low per-GB ingested rates are the foundation for visibility, reliability, and swift issue resolution across your entire tech stack.

Pay for compute capacity unit (CCU):

Pay for actions, not access. CCUs are the compute capacity consumed to complete a successful action you initiate, like loading a page, executing a query, tracing a transaction, scanning for vulnerabilities, or invoking an API call.

ACTIONS INCLUDE:

QUERING OR TRANSFORMING DATA

EVALUATING ALERTS AND SERVICE-LEVEL OBJECTIVES

AUTOMATING APIS, WORKFLOWS, AND SYSTEM RESPONSES

**RETAIL
USE CASE**
Solve
an outage

→ Query real-time and historical data
→ Evaluate alert thresholds tied to SLOs
→ Trigger automated workflow actions

**FINOPS
USE CASE**
Prevent
an outage

→ Scan for anomalies in KPIs
→ Evaluate complex multi-service alert logic
→ Automate early response actions before thresholds breach

ACCESS INNOVATION INSTANTLY

Turn on new capabilities like Transaction 360 and Security RX without new contracts or add-on SKUs.

ACCESS INTELLIGENCE ACROSS TEAMS

Act faster

Anomaly detection, automatic root cause analysis, and intelligent alert prioritization enables quicker response time.

Eliminate silos

Embedded service ownership and engineering standards allow for optimized resources and improved customer experiences.

Control spend

Feature Control Manager and Data Ingest Budgets prevent overspending on AWS Azure and other services before they escalate.

Future-proof your business

A steady stream of AI-powered observability tools evolve with you.

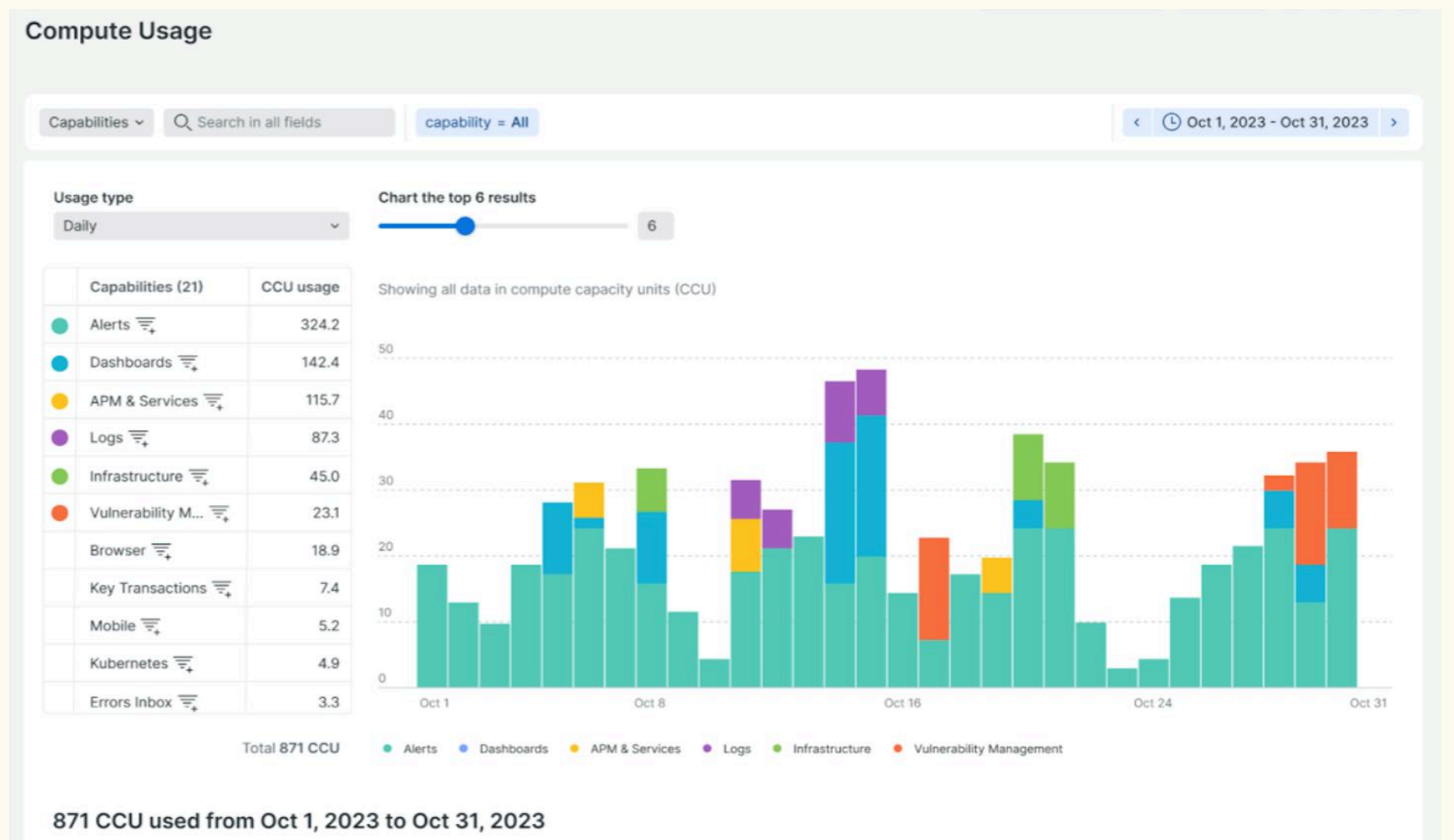
COST CONTROL AND GOVERNANCE WITHOUT THE FRICTION

Forecast and control spend with Feature Control Manager

Toggle Advanced Compute capabilities **on** or **off** at the org or account level. You decide when to activate new innovations to drive business value.

Align spend to business priorities

Set flexible limits without impeding critical operations.



Scale observability your way.

Different workloads require different levels of power.

Core Compute



Protect your core business operations, maintain stability, increase uptime and efficiency with access to 50+ capabilities like APM, infrastructure monitoring, logs, and Service Architecture Intelligence, to name a few. Maximize your observability with 780+ integrations, unlimited hosts, and unlimited CPUs that unlock foundational platform capabilities for everyone.

Advance Compute



Access New Relic's latest Intelligent Observability capabilities—including Transaction 360, Security RX, Cloud Cost Intelligence, New Relic AI, and more—to proactively improve performance, minimize costs, and deliver exceptional customer experiences. Capabilities designed for high throughput use cases, such as large-scale data queries, streaming analysis, and evaluating complex alert conditions at scale.

ONE PLATFORM.
ONE PRICE.
TOTAL CONTROL.

Escape hidden SaaS penalties by paying only for the data you ingest and compute you use. No user limits or feature restrictions. Whether you use New Relic daily or yearly, get access to observability with usage-based flexibility.