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New Relic Compute

Usage-based pricing unlocks observability for everyone.

Unlimited access for engineering, business leaders, and ITOps. | Access all innovations, without add-on SKUs.

Scaling access to observability is hard. Complex pricing models based on user licenses, host fees, and multiple SKUs can lock insights away from the people and systems that need them most. Success depends on providing all stakeholders with access to the timely intelligence required to drive efficiency, agility, engagement, and revenue.

New Relic Compute simplifies this by allowing unlimited users and pricing based on compute capacity consumed, instead of having to pay per host or for individual user licenses. In other words, it's usage-based.

Pay for data in and actions out.

New Relic Compute pricing is based on two simple components: data and compute.

Pay per GB of data ingested Our low per-GB ingested rates are the foundation for visibility, reliability, and swift issue resolution across your entire tech stack.

Pay for compute capacity unit (CCU) Pay for actions, not access. CCUs are the compute capacity consumed to complete a successful action you initiate, like loading a page, executing a query, evaluating an alert condition, or invoking an API call. Actions include:

- Querying or transforming data
- Evaluating alerts and service-level objectives
- Automating APIs, workflows, and system responses
- Charges only apply when the platform actively processes or analyzes data on your behalf

There's no CCU charge for unsuccessful requests due to an error in the query service. Furthermore, queries run to analyze compute usage or queries run by New Relic (like support requests) are not charged. Here's how two common enterprise scenarios map to usage:

Retail use case Solve an outage	• Query real-time and historical data • Evaluate alert thresholds tied to SLOs • Trigger automated workflow actions
FinOps use case Prevent an outage	• Scan for anomalies in KPIs • Evaluate complex multi-service alert logic • Automate early response actions before thresholds breach

Use new features instantly.

Use every New Relic innovation without needing a new contract, negotiating pricing, or purchasing individual add-ons.

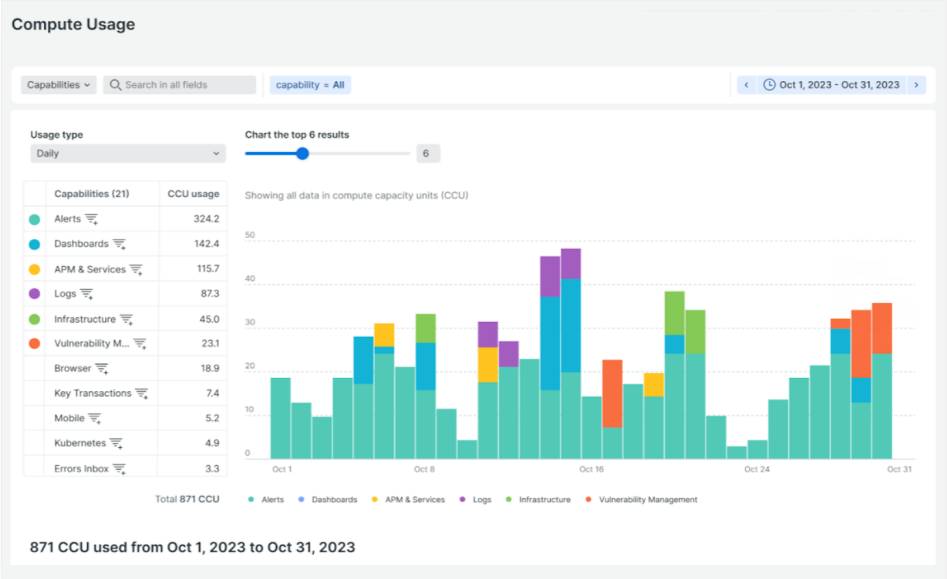
Access intelligence across teams.

Act faster with anomaly detection, automatic root cause analysis, and intelligent alert prioritization.

Breakdown silos in a unified environment to detect issues, optimize resources, and improve customer experiences.

Automate cost controls to prevent overspending on AWS, Azure, and other services before they escalate.

Future-proof your business with a steady stream of AI-powered observability tools that evolve with you.



Proactively monitor, manage, and control costs.

Forecast and control spend
Set alerts, create usage policies and customize dashboards for individual teams or services.

Align spend to business priorities
Set flexible limits without impeding critical operations.

Scale observability your way.

Different workloads require different levels of power:

Core Compute

Protect your core business operations, maintain stability, increase uptime and efficiency with access to 50+ capabilities (including APM, infrastructure monitoring, logs, RUM, and more), 780+ integrations, unlimited hosts, and unlimited CPUs to maximize your observability cost by unlocking all platform capabilities for everyone.

Advanced Compute

Access New Relic's latest Intelligent Observability capabilities, including New Relic AI, Live Archives, and more to proactively improve performance, minimize costs, and deliver exceptional customer experiences designed for high throughput use cases, such as large-scale data queries, streaming analysis, and evaluating complex alert conditions at scale.

Subscription or usage based—observability your way.

No user limits. No feature restrictions. Escape hidden SaaS penalties—pay only for the data you ingest and compute you use. Whether you use New Relic daily or yearly, everyone gets access to observability with usage-based flexibility.

Next Steps

Read More | Get Started | Contact Us

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