

Demystifying AIOps

How to respond and get to the root cause of incidents faster





The daily avalanche of irrelevant, duplicate, and cascading alerts ratchets up the stress and shatters productivity. And when you're always fighting fires, you don't have time to be proactive.

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What is AIOps?

Artificial Intelligence for IT Operations (AlOps) applies Al and machine learning (ML) to help DevOps, SRE, and NOC teams detect, diagnose, and resolve issues faster.

Using AI, ML, and other models, machines help with:







Anomaly detection

Alert noise reduction Root cause analysis

How does AIOps work?

AlOps ingests telemetry data from multiple external sources, normalizes it, and suppresses low priority and flapping alerts. Machine-generated algorithms and human-generated decisions correlate related incidents and events into single issues. Those issues are enriched with context and then sent to the right people or teams in notifications.



How New Relic Applied Intelligence helps you respond faster



Ready to learn more?

Find out more about New Relic Applied Intelligence and get free access to all of New Relic One. Forever.