



# New Relic Certification Program and Preparation

## Why become a New Relic Certified Performance Pro?

The New Relic Certified Performance Pro certification is intended for individuals who want to solidify and showcase their New Relic skills with a baseline certification in application performance management.

With the New Relic Certified Performance Pro certification, you'll be a verified authority on how to effectively monitor and troubleshoot application performance in your digital business.

Once you pass the certification exam, you'll gain official New Relic Certified Performance Pro certification, which you can use to promote yourself to relevant communities, on LinkedIn, and beyond.

## What will I be assessed on?

New Relic Certified Performance Pros will be assessed on their proficiency in the following areas:

### 1. Can find and understand data, major features, and configuration settings

- Understand basic concepts of Application Performance Monitoring
- Understand APM UI and can interpret chart data

- Understand basic security considerations
- Can use collaboration tools

### 2. Can implement New Relic monitoring and set up a fully functioning account

- Can get an app instrumented and reporting to New Relic quickly
- Can set app notification thresholds (Apdex, alert policies, and notification channels)
- Understand concept and functionality of Service Maps

### 3. Can use New Relic to monitor and improve performance or fix performance problems

- Use data in APM UI—dashboards and charts—to solve critical, urgent problems
- Can fully implement all APM features to gather performance data

### 4. Can customize data and implement automation using New Relic tools and features

- Can use advanced features to gather in-depth performance data
- Understands what the REST API is intended for and can articulate use cases

We're currently automating badging and certification issuance, but expect notification **within one business day** after achieving a passing grade in your test!

## How do I become a New Relic Certified Performance Pro?

Simply put, by passing your Certified Performance Pro online exam.

### Details of the New Relic Certified Performance Pro Assessment:

- Multiple choice and multiple answer questions
- 90 minutes to complete the assessment
- Assessment currently only available in English
- No assessment registration or test taking fees
- No assessment prerequisites
- Passing score:  $\geq 80\%$
- Retries are limited to (maximum) 3 retries within a 90-day period—Certification expires after 2 years

## How do I best prepare for my exam?

New Relic recommends you attend the New Relic Certified Performance Pro Workshop (<https://learn.newrelic.com/workshops>).

**IT'S VERY HANDS-ON, SO BRING YOUR OWN LAPTOP.** This hands-on, instructor-led workshop comprises sufficient preparation materials and practice to verify that New Relic APM practitioners are ready to:

- Use New Relic APM to identify and troubleshoot application performance problems
- Configure alerts to be proactively notified when a problem occurs
- Use APIs to automate tasks and customize New Relic APM's behaviour

You'll practice your skills with hands-on exercises throughout the course. At end of the day, you will be given the details for a free online exam. Should you pass the test, you'll be recognized as a New Relic Certified Performance Pro! This includes an official certificate and digital badge to proudly display your status on your company's web site and professional networking sites, such as LinkedIn.

### Candidate Overview:

No prior experience or requirements necessary, but, well-prepared candidates will have the following attributes:

- Understanding of the New Relic digital intelligence platform's application performance monitoring features and use-cases;
- Several months of troubleshooting application performance or analyzing real-time performance and business data with New Relic;
- Have attended New Relic University in-person training or workshops, watched our Getting Started webinars, or completed our Introduction to APM courseware, freely available on <https://learn.newrelic.com>.