

ANZ

Observability FORECAST_2023

Top takeaways from the largest, most comprehensive observability study



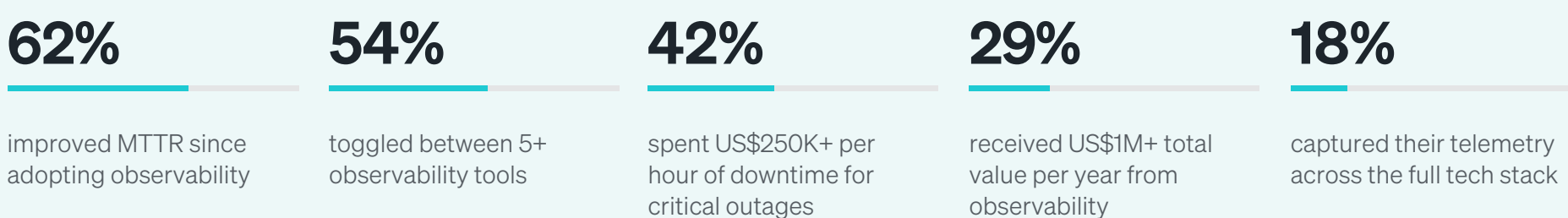
2023 Observability Forecast Spotlight



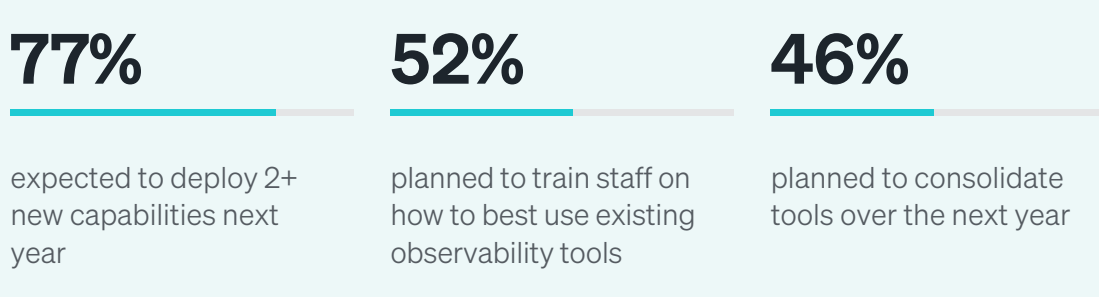
New Relic partnered with Enterprise Technology Research (ETR) for the third annual *Observability Forecast* report, which examines the state and future of observability. We surveyed 1,700 technology professionals in 15 countries across Asia Pacific, Europe, and North America to learn about the business value of observability, its return on investment (ROI), and its impact on costs and revenue. The report also benchmarks service-level metrics like outage frequency, mean time to detection (MTTD), mean time to resolution (MTTR), and cost.

Looking at Australia and New Zealand (ANZ) in particular, the top observability driver was an increased focus on security, governance, risk, and compliance, while the top observability benefits were increased operational efficiency, improved system uptime and reliability, and security vulnerability management. View a summary of the highlights and key findings for ANZ below, or [dive right into the data](#).

State of observability highlights



Future of observability highlights



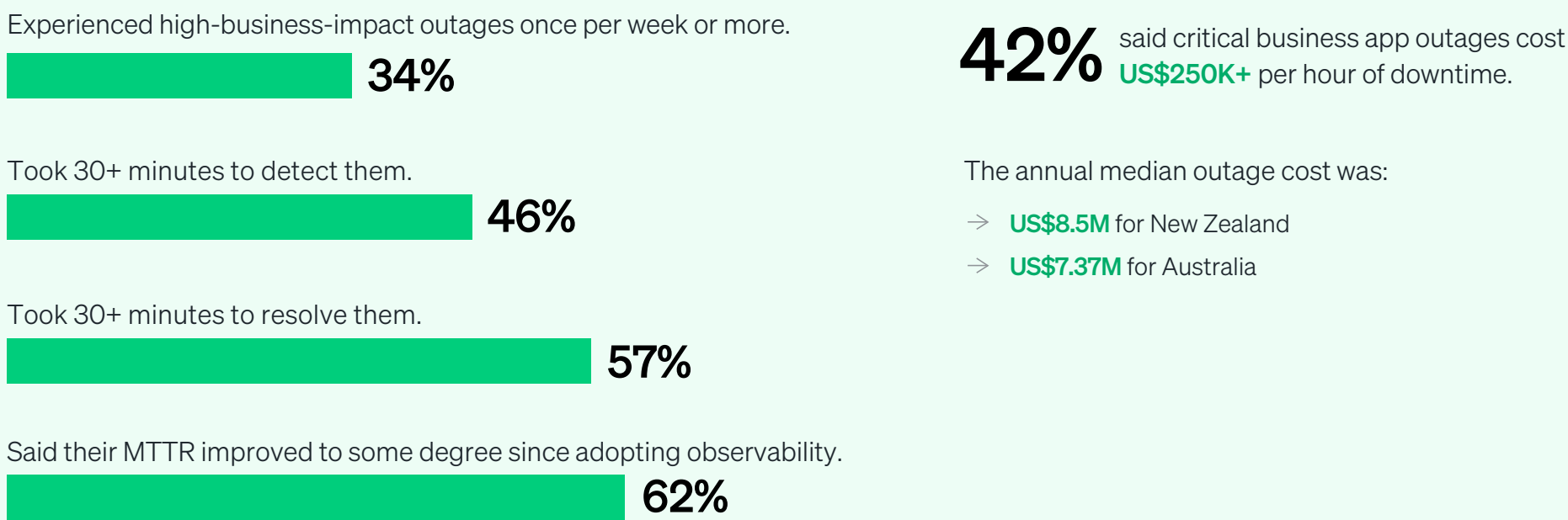
“Regarding business value, like many organisations, I try to save as much money as I can because I don’t have an open budget or checkbook. And when I talk to financial people and businesspeople, I have to justify and express the numbers. When you express the lack of observability in dollars and cents, you may **create a profound statement.**”

Senior director of global infrastructure
Large media/martech enterprise

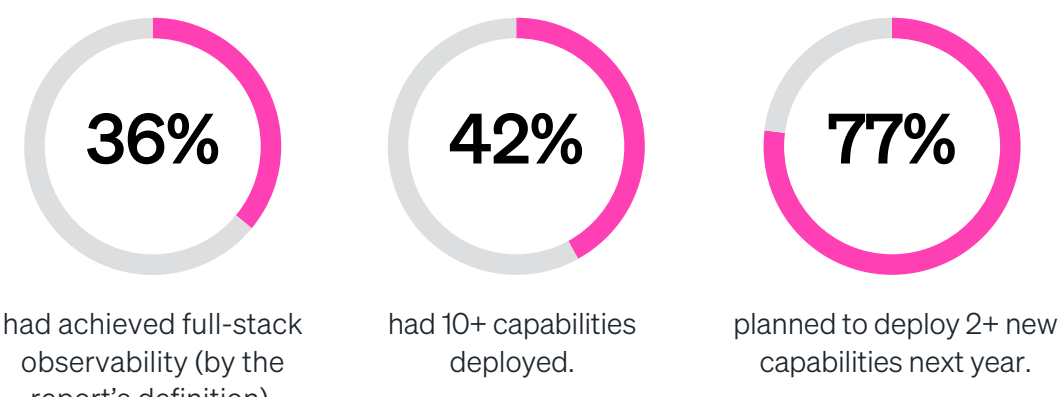


Key findings for ANZ

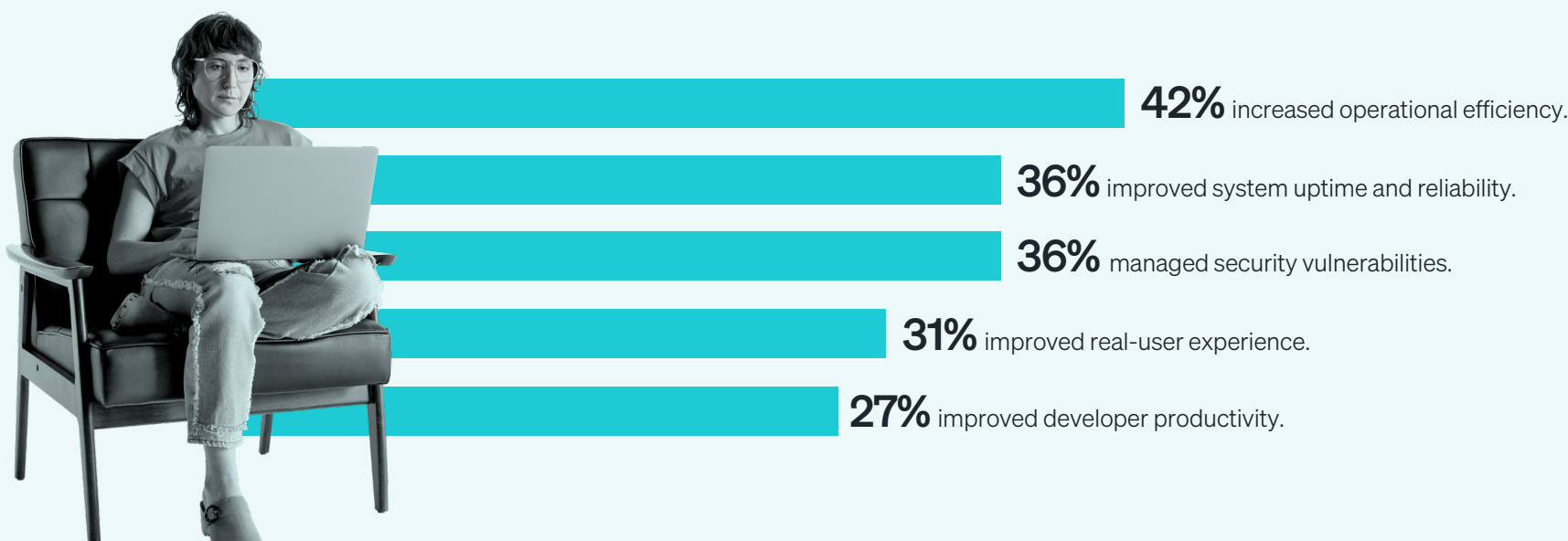
Outages are frequent and expensive—but observability helps



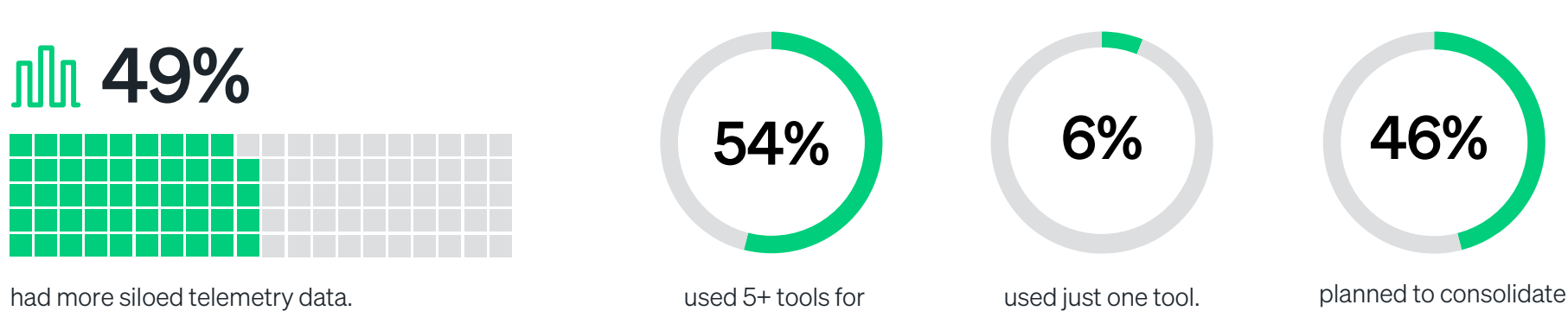
Observability adoption is high



Observability delivers positive business outcomes



Siloed data and tool sprawl are a struggle



Observability delivers ROI



[View Full Report](#)

2023 Observability Forecast

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Author: Alicia Basteri, Principal Content Manager, New Relic

